

CLEARWAVE [SOLUTIONS]

TROUBLESHOOTING AN OUTAGE

We design our WiFi networks for optimum performance and stability, but outages happen, especially after a storm or during property maintenance. In order to get your guests or residents reconnected as quickly as possible, follow these simple steps while we check things out on our end.

REBOOT

The simplest solution is often the correct one. If your connection is acting up, reboot your computer and make sure you are still connecting to the correct WiFi signal.

POWER

When the network goes down it could be the result of a power failure. Check all power strips and outlets connected to the equipment for power. Lastly, check for any tripped GFI outlets or breakers.

ISP

Even the big guys have bad days. No Internet in your office? Could be your Internet Service Provider. Give them a call and make sure their modem and network are not experiencing any outages or errors and that your account is up to date.

**We're here
to help!**



Still offline? Will send out a tech if needed.

Text or call us for assistance

520-777-0655